

Death Audit and Obituary Notification Services RFP

Questions & Answers

July 2023



Orange County Employees Retirement System (OCERS)

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Question	Response
<p>1. Number of Users Clarification. Can OCERS please indicate the number of users requiring access to the Death Audit and Obituary Notification Services contemplated under this solicitation?</p>	<p>We currently have 6 accounts. I would say 6-8 users</p>
<p>2. Exhibit B Scope of Services (Page 12). Does OCERS require access to alerting capabilities? If so: A) How many individual alerts does OCERS require? B) How many batch alerts does OCERS require?</p>	<p>Yes, we require access to alerting capabilities. Alerts for each death match should be sent. As many batch alerts as needed to provide notifications of deaths.</p>
<p>3. Exhibit B Scope of Services (Page 12). Can OCERS please confirm that they will continue to maintain certification through the NTIS?</p>	<p>Yes</p>
<p>4. Exhibit B Scope of Services, Item 1 (Page 12). Can OCERS please confirm this vendor understanding that OCERS employees will be performing their own searches and audits utilizing the selected vendor's product?</p>	<p>OCERS employees will rely on vendors searches and alerts but will also search individual members for addresses or dates of death if we have a call from a relative.</p>
<p>5. Exhibit B Scope of Services, Item 3 (Page 12). Can OCERS please confirm this vendors understanding that OCERS is seeking a solution that provides for automated alerts/notifications?</p>	<p>Yes</p>