# ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM BOARD OF RETIREMENT 2223 E. WELLINGTON AVENUE, SUITE 100 SANTA ANA, CA 92701

PERSONNEL COMMITTEE MEETING Thursday, February 29, 2024 1:00 P.M.

### **Members of the Committee**

Roger Hilton, Chair Shawn Dewane, Vice Chair Charles Packard Richard Oates

Members of the public who wish to observe and/or participate in the meeting may do so (1) from the OCERS Boardroom or (2) via the Zoom app or telephone (information below) from any location.

OCERS Zoom Meeting Video	/Teleconference Information
Join Using Zoom App (Video & Audio)	Join by Telephone (Audio Only)
https://ocers.zoom.us/j/85785395294	Dial by your location
	• +1 669 900 6833 US (San Jose)
Meeting ID: 857 8539 5294	• +1 346 248 7799 US (Houston)
Passcode: 471954	• +1 253 215 8782 US (Tacoma)
	• +1 929 436 2866 US (New York)
Go to <a href="https://www.zoom.us/download">https://www.zoom.us/download</a> to	• +1 301 715 8592 US (Washington DC)
download Zoom app before meeting	• +1 312 626 6799 US (Chicago)
Go to <a href="https://zoom.us">https://zoom.us</a> to connect online using	Meeting ID: 857 8539 5294
any browser.	Passcode: 471954
A Zoom Meeting Participant Guide is available on C	OCERS website Board & Committee meetings page

#### **AGENDA**

This agenda contains a brief general description of each item to be considered. The Committee may take action on any item listed on this Agenda; however, except as otherwise provided by law, no action shall be taken on any item not appearing on the Agenda. The Committee may consider matters included on the agenda in any order, and not necessarily in the order listed.

#### **OPEN SESSION**

- 1. CALL MEETING TO ORDER AND ROLL CALL
- 2. BOARD MEMBER STATEMENT REGARDING PARTICIPATION VIA ZOOM (IF NECESSARY) (Government Code section 54953(f))
- 3. PUBLIC COMMENTS

Orange County Employees Retirement System February 29, 2024 Personnel Committee Meeting – Agenda

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Members of the public who wish to provide comment during the meeting may do so by "raising your hand" in the Zoom app, or if joining by telephone, by pressing \* 9 on your telephone keypad.

Members of the public who participate in the meeting from the OCERS Boardroom and who wish to provide comment during the meeting may do so from the podium located in the OCERS Boardroom. When addressing the Committee, please state your name for the record prior to providing your comments. Speakers will be limited to three (3) minutes.

At this time, members of the public may comment on (1) matters <u>not</u> included on the agenda, provided that the matter is within the subject matter jurisdiction of the Committee; and (2) any matter appearing on the Consent Agenda.

<u>In addition</u>, public comment on matters listed on this agenda will be taken at the time the item is addressed.

#### **CONSENT AGENDA**

All matters on the Consent Agenda are to be approved by one action unless a Committee Member requests separate action on a specific item.

#### C-1 PERSONNEL COMMITTEE MEETING MINUTES

Personnel Committee Meeting Minutes

November 15, 2023

**Recommendation:** Approve minutes.

## **ACTION ITEMS**

NOTE: Public comment on matters listed in this agenda will be taken at the time the item is addressed, prior to the Committee's discussion of the item. Members of the public who wish to provide comment in connection with any matter listed in this agenda may do so by "raising your hand" in the Zoom app, or if joining by telephone, by pressing \* 9, at the time the item is called. Persons attending the meeting in person and wishing to provide comment on a matter listed on the agenda should fill out a speaker card located at the back of the Boardroom and deposit it in the Recording Secretary's box located near the back counter.

#### A-1 INDIVIDUAL ACTION ON ANY ITEM TRAILED FROM THE CONSENT AGENDA

#### A-2 PROPOSED 2024 PERSONNEL COMMITTEE MEETING SCHEDULE

Presentation by Steve Delaney, Chief Executive Officer, OCERS

## **Recommendation:**

Approve the staff proposed 2024 OCERS Personnel Committee Meeting Schedule Or

Provide direction for alternative modifications.

#### A-3 REVIEW OF THE PERSONNEL COMMITTEE CHARTER

Presentation by Cynthia Hockless, Director of Human Resources, OCERS

**Recommendation:** Approve, and recommend the Board adopt, revisions to the Personnel Committee Charter as presented.

Orange County Employees Retirement System February 29, 2024 Personnel Committee Meeting – Agenda

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#### **INFORMATION ITEMS**

Each of the following informational items will be presented to the Committee for discussion.

I-1 OCERS BENEFIT CALCULATION PROCESSES - STAFFING IMPLICATIONS - PART ONE

Presentation by Suzanne Jenike, Assistant CEO, External Operations, and Jeff Lamberson,

Director of Member Services, OCERS

#### **WRITTEN REPORTS**

The following are written reports that will not be discussed unless a member of the Committee requests discussion.

NONE

COMMITTEE MEMBER COMMENTS
CHIEF EXECUTIVE OFFICER/STAFF COMMENTS
COUNSEL COMMENTS
ADJOURNMENT

#### **NOTICE OF NEXT MEETINGS**

DISABILITY COMMITTEE MEETING March 18, 2024 8:30 A.M.

ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM
2223 E. WELLINGTON AVENUE, SUITE 100
SANTA ANA, CA 92701

REGULAR BOARD MEETING March 18, 2024 9:30 A.M.

ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM
2223 E. WELLINGTON AVENUE, SUITE 100
SANTA ANA, CA 92701

INVESTMENT COMMITTEE MEETING
March 20, 2024
9:00 A.M.

ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM
2223 E. WELLINGTON AVENUE, SUITE 100
SANTA ANA, CA 92701

Orange County Employees Retirement System February 29, 2024 Personnel Committee Meeting – Agenda

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AVAILABILITY OF AGENDA MATERIALS - Documents and other materials that are non-exempt public records distributed to all or a majority of the members of the OCERS Board or Committee of the Board in connection with a matter subject to discussion or consideration at an open meeting of the Board or Committee of the Board are available at the OCERS' website: <a href="https://www.ocers.org/board-committee-meetings">https://www.ocers.org/board-committee-meetings</a>. If such materials are distributed to members of the Board or Committee of the Board less than 72 hours prior to the meeting, they will be made available on the OCERS' website at the same time as they are distributed to the Board or Committee members. Non-exempt materials distributed during an open meeting of the Board or Committee of the Board will be made available on the OCERS' website as soon as practicable and will be available promptly upon request.

It is OCERS' intention to comply with the Americans with Disabilities Act ("ADA") in all respects. If, as an attendee or participant at this meeting, you will need any special assistance beyond that normally provided, OCERS will attempt to accommodate your needs in a reasonable manner. Please contact OCERS via email at <a href="mailto:adminsupport@ocers.org">adminsupport@ocers.org</a> or call 714-558-6200 as soon as possible prior to the meeting to tell us about your needs and to determine if accommodation is feasible. We would appreciate at least 48 hours' notice, if possible. Please also advise us if you plan to attend meetings on a regular basis.

# ORANGE COUNTY EMPLOYEES RETIREMENT SYSTEM 2223 E. WELLINGTON AVENUE, SUITE 100 SANTA ANA, CALIFORNIA

## PERSONNEL COMMITTEE MEETING Wednesday, November 15, 2023

12:00 P.M., or immediately following the Investment Committee Meeting, whichever is later.

### **MINUTES**

#### **OPEN SESSION**

Chair Packard called the meeting to order at 1:58 p.m.

Recording Secretary administered the Roll Call attendance.

Attendance was as follows:

Present: Charles Packard, Chair; Roger Hilton, Board Member; Chris Prevatt, Board

Member; Shawn Dewane, Board Member

Also Present: Steve Delaney, CEO; Suzanne Jenike, Assistant CEO of External Operations;

Brenda Shott, Assistant CEO of Internal Operations; Molly Murphy, Chief Investment Officer; Manuel Serpa, General Counsel; Silviu Ardeleanu, Director of Member Services; Tracy Bowman, Director of Finance; David Beeson, Director of Investments; Matt Eakin, Director of Cyber Security; Cynthia Hockless, Director of Human Resources; Jeff Lamberson, Director of Member Services; Nicole McIntosh, Director of Disabilities; Will Tsao,

E.M.P.O.; Marielle Horst, Recording Secretary; Anthony Beltran, Audio

Visual Technician; Amanda Evenson, Executive Secretary

## **PUBLIC COMMENT**

None.

The committee recessed for lunch at 2:00 p.m.

Mr. Dewane arrived at 2:06 p.m.

The Committee reconvened from lunch at 2:34 p.m.

Recording Secretary administered the Roll Call attendance.

## **CONSENT AGENDA**

#### C-1 COMMITTEE MEETING MINUTES:

Orange County Employees Retirement System November 15, 2023 Personnel Committee Meeting

#### **Approval of Meeting and Minutes**

Personnel Committee Meeting Minutes

October 26, 2023

A **Motion** by Mr. Dewane, **seconded** by Mr. Prevatt, to approve the minutes.

The motion passed unanimously.

#### **ACTION ITEMS**

#### A-1 INDIVIDUAL ACTION ON ANY ITEM TRAILED FROM THE CONSENT AGENDA

#### A-2 2024 AND BEYOND STAFFING PLAN

Presentation by Steve Delaney, CEO; and Cynthia Hockless, Director of Human Resources

**<u>Recommendation:</u>** Staff recommends that the Personnel Committee forward to the Board a recommendation to approve the following:

- 1. Approve the addition of 17 new positions to the 2024 budgeted headcount:
  - a. Add three positions to the Investments Division
  - b. Add two positions to the Disability Division
  - c. Add ten positions to the Member Services Department
  - d. Add one position to the Finance Department
  - e. Add one position to the Information Technology Division

At Mr. Delaney's request, a **Motion** by Mr. Dewane, **seconded** by Mr. Prevatt to bifurcate the recommendations, and forward to the board a recommendation to approve the following:

- a. Add three positions to the Investments Division
- b. Add two positions to the Disability Division
- e. Add one position to the Information Technology Division

The motion passed <u>unanimously</u>.

A <u>Motion</u> by Mr. Dewane, <u>seconded</u> by Mr. Prevatt, to forward to the Board a recommendation to approve the following:

d. Add one position to the Finance Department

Ms. Shott and Ms. Bowman addressed the committee regarding the request for additional staffing to support the implementation of the Pension Administration System (PAS). Mr. Hilton expressed concern pertaining to the current number of ongoing projects and meeting operational needs. Mr. Tsao informed the committee of the new project management system which calculates the optimal number of projects according to current resources to improve efficiency and effectiveness.

The motion passed by **majority**, with Mr. Hilton voting nay.

Following discussion, at Mr. Delaney's request, a **Motion to delay** by Mr. Dewane, **seconded** by Mr. Prevatt to delay the following no later than July 2024:

c. Add ten positions to the Member Services Department

Orange County Employees Retirement System November 15, 2023 Personnel Committee Meeting

The motion to delay passed unanimously.

- 2. Approve the creation of three career ladders:
  - a. Information Security Division:
    - i. Information Security Manager to Senior Information Manager
  - b. Disability Division
    - i. Two Office Specialists to Staff Assistants

A <u>Motion</u> by Mr. Dewane, <u>seconded</u> by Mr. Prevatt, to forward to the Board a recommendation to approve the creation of the three career ladders.

The motion passed unanimously.

- 3. Approve the following drop:
  - a. The following Member Services positions will go dark:
    - i. Three Retirement Program Specialist Extra Help
    - ii. Member Services Manager Extra Help

A <u>Motion to postpone</u> by Mr. Dewane, <u>seconded</u> by Mr. Prevatt, to postpone the approval of the drop positions.

The motion to postpone passed <u>unanimously</u>.

## **INFORMATION ITEMS**

none.		
COMMITTEE MEMBER/CI	EO/COUNSEL/STAFF COMMENTS	
ADJOURNMENT		
Chair Packard adjourned	the meeting at 4:04 p.m.	
Submitted by:	Submitted by:	Approved by:
 Cynthia Hockless Liaison	Steve Delaney Secretary to the Board	 Roger Hilton Chair



## Memorandum

DATE: February 29, 2024

TO: Members of the Personnel Committee

FROM: Steve Delaney, Chief Executive Officer

SUBJECT: PROPOSED 2024 PERSONNEL COMMITTEE MEETING SCHEDULE

#### Recommendation

Approve the staff proposed 2024 OCERS Personnel Committee Meeting Schedule Or

Provide direction for alternative modifications.

## **Background/Discussion**

This memo outlines the dates staff is proposing for the OCERS Board of Retirement's Personnel Committee meetings for 2024. We would plan to meet at 9:30 A.M. on each date. While not every date may be needed, we wanted to block off the dates now.

#### **RECOMMENDATIONS:**

#### Personnel Committee Meetings – 9:30 A.M.

Tuesday, April 23

Tuesday, June 18

Tuesday, July 30

Tuesday, August 27

Tuesday, October 8

Tuesday, December 10

#### **ALTERNATE AVAILABLE DATES:**

## Personnel Committee Meetings – 9:30 A.M.

Tuesday, April 30

Wednesday, June 19

Wednesday, July 31

Tuesday, October 15

Tuesday, October 17

## **Submitted by:**



SD - Approved

Steve Delaney Chief Executive Officer

## **Proposed 2024 Personnel Committee Meeting Schedule**

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**Federal Holiday** 

Regular Board Meeting
Disability Committee Meeting
Strategic Planning Workshop
Investment Committee Meeting

Audit Committee Meeting
Building Committee Meeting
Governance Committee Meeting
Personnel Committee Meeting

Plotted Conferences					
Date Starts	Date Ends	Conference Org	Conference Name	Location	
1/21/2024	1/22/2024	NCPERS	Pension Comm Summit	Washington DC	
1/22/2024	1/24/2024	NCPERS	Legislative Conference	Washington DC	
1/28/2024	1/30/2024	NAPO	Annual Pension and Benefits Seminar	Las Vegas, NV	
2/24/2024	2/26/2024	NASRA	Winter Meeting	Washington DC	
2/26/2024	2/27/2024	NIRS	Annual Conference	Washington DC	
3/2/2024	3/5/2024	CALAPRS	General Assembly	Rancho Mirage	
5/7/2024	5/10/2024	SACRS	Spring Conference	Santa Barbara, CA	
5/19/2024	5/22/2024	NCPERS	Annual Conference & Exhibition (ACE)	Seattle WA	
6/17/2024	6/19/2024	NCPERS	Chief Officers Summit	Nashville, TN	
7/14/2024	7/17/2024	NAPO	ANNUAL CONVENTION	Nashville, TN	
8/3/2027	8/7/2024	NASRA	Annual Conference	Pittsburgh, PA	
8/18/2024	8/20/2024	NCPERS	Public Pension Funding Forum	Boston, MA	
9/24/2024	9/26/2024	NCPERS	Public Pension HR Summit	Denver, CO	
10/27/2024	10/30/2024	NCPERS	Public Safety Conference	Palm Springs, CA	
11/3/2024	11/6/2024	CRCEA	Contra Costa (CCREA)	Contra Costa	
11/12/2024	11/15/2024	SACRS	Fall Conference	Monterey, CA	
N/A	N/A	NCPERS	FALL Conference	N/A	



## Memorandum

DATE: February 29, 2024

**TO**: Members of the Personnel Committee

**FROM**: Cynthia Hockless, Director of Human Resources

SUBJECT: REVIEW OF THE PERSONNEL COMMITTEE CHARTER

#### Recommendation

Approve, and recommend the Board adopt, revisions to the Personnel Committee Charter as presented.

## **Background/Discussion**

In 2018, the Board formed the Personnel Committee to assist the Board by reviewing, amending, and recommending new personnel policies and procedures, and advising the Board with respect to compensation and benefit issues, affecting OCERS employees. On March 18, 2019, the Board adopted the attached Personnel Committee Charter. The Board last adopted revisions to the Personnel Committee Charter on June 19, 2023.

As we begin the New Year, staff asks that the Personnel Committee members review the attached charter to ensure they are familiar with the duties and responsibilities of the committee. I have made some suggested modifications and will be prepared to discuss those with the committee on February 29, 2024. If such modifications are approved by the committee, they will be carried forward to the OCERS Board for adoption.

## Attachments:

1. Personnel Committee Charter - Redline

2. Personnel Committee Charter - Clean

### Submitted by:

CERS CH - Approved

Cynthia Hockless

**Human Resources Director** 

Approved by:

CERS SD - Approved

Steve Delaney

Chief Executive Officer



## **Personnel Committee Charter**

## Introduction

The Board of Retirement (Board) has established the Personnel Committee to assist the Board by
reviewing, amending, and recommending personnel policies and procedures affecting OCERS direct
employees and County of Orange employees who work at OCERS (County employees). The
Personnel Committee is an advisory committee to the Board, and its recommendations are subject
to final approval by the Board.

## **Duties and Responsibilities**

- 2. The Personnel Committee will:
  - a. Recommend new and review existing Board policies and procedures affecting OCERS employees, both direct and County of Orange, relating to performance and compensation.
  - b. Direct the annual review of CEO performance by reviewing and recommending changes to the CEO Performance Review policy, and coordinate with the Director of Human Resources the timeline of the process, as well as details for obtaining individual trustee input.
  - c. Advise the CEO regarding the hiring and termination of the Chief Investment Officer (CIO), the Assistant Chief Executive Officer, Internal Operations, the Assistant Chief Executive Officer, External Operations, and the General Counsel;
  - d. Review and recommend to the Board for approval salary ranges for all OCERS direct employees according to established compensation policies and procedures and within the approved Operating Budget;
  - e. Oversee the compensation paid to all OCERS direct employees according to established compensation and benefit policies and procedures and consistent with the CEO Charter;
  - f. Oversee senior executive long-term succession planning;
  - g. Draft the scope of work for and oversee the selection and hiring process of compensation consultant(s). Oversee the selection and hiring of compensation consultant(s).
  - h. In case of needing to fill the CEO position (or any other Senior Executive position if so desired), conduct the selection process for an executive search firm(s) if needed, and recommend the finalist to the Board.
  - Oversee Advise the CEO on training, talent development and succession planning programs
    affecting OCERS direct employees and County employees, including practices to recruit,
    develop, motivate and retain competent employees;
  - j. Direct the CEO to negotiate terms and conditions of employment with OCERS direct employees; and



## **Personnel Committee Charter**

k. Perform any other duties that may be assigned to it by the Board or that are necessary to discharge the committee's responsibilities with respect to OCERS direct employees.

## **Membership**

3. The Personnel Committee will be composed of at least three members and include both an appointed and elected Board member.

## **Meetings**

- 4. The Personnel Committee will meet on an as needed basis as determined by the Committee Chair in consultation with the Board Chair.
- 5. All members of the Personnel Committee are expected to attend all meetings of the committee.
- 6. A quorum to conduct business will consist of two members of the committee.
- 7. The Assistant CEO for Internal Operations (or his/her designee), the Director of Administrative Services (or his/her designee), and whatever staff deemed necessary, will attend all meetings of the Personnel Committee. Meeting notices will be provided to interested parties in conformance with applicable laws, regulations, customs, and practices.
- 8. All meetings will be conducted in accordance with the Brown Act. Meeting agendas will be prepared and provided in advance to members of the committee, along with appropriate briefing materials. Minutes of meetings will be prepared and will contain a record of persons present, decisions taken, and a high-level summary of the discussion.

## **Monitoring and Reporting**

- 9. The Personnel Committee will:
  - a. Make its minutes available to all Members of the Board; and
  - b. Periodically report to the Board on its activities.

## **Charter Review**

10. The Personnel Committee will review this charter at least once every three (3) years and recommend any amendments to the Board for approval as necessary to ensure that the charter remains relevant and appropriate.

## **Charter History**

11. This charter was adopted by the Board of Retirement on March 18, 2019. The Board amended this policy on June 19, 2023, and .



## **Personnel Committee Charter**

## **Secretary's Certificate**

I, the undersigned, the duly appointed Secretary of the Orange County Employees Retirement System, hereby certify the adoption of this policy.

Stee Salan	<del>06/19/2023</del>
Steve Delaney, Secretary of the Board	Date



## **Personnel Committee Charter**

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  - e. Oversee the compensation paid to all OCERS direct employees according to established compensation and benefit policies and procedures and consistent with the CEO Charter;
  - f. Oversee senior executive long-term succession planning;
  - g. Oversee the selection and hiring of compensation consultant(s).
  - h. In case of needing to fill the CEO position (or any other Senior Executive position if so desired), conduct the selection process for an executive search firm(s) if needed, and recommend the finalist to the Board.
  - Advise the CEO on training, talent development and succession planning programs affecting OCERS direct employees and County employees, including practices to recruit, develop, motivate and retain competent employees;
  - j. Direct the CEO to negotiate terms and conditions of employment with OCERS direct employees; and
  - k. Perform any other duties that may be assigned to it by the Board or that are necessary to discharge the committee's responsibilities with respect to OCERS direct employees.



## **Personnel Committee Charter**

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## **Secretary's Certificate**

I, the undersigned, the duly appointed Secretary of the Orange County Employees Retirement System, hereby certify the adoption of this policy.

2 of 3



## **Personnel Committee Charter**

Stee Delay	
Steve Delaney, Secretary of the Board	Date



# OCERS Benefit Calculation Processes – Staffing Implications

February 29, 2024

**Suzanne Jenike** 

**Assistant Chief Executive Officer, OCERS** 



## A Look Back - What we Heard

- 2023 Strategic Planning Workshop concern that Members are not advised of final benefit amounts <u>until</u> after actual retirement.
- 3 ways estimates are provided:
  - Online
  - Customer Service Review
  - Final Review by Processing Team
- At the Board's direction, staff modified its existing procedures to provide final numbers <u>prior</u> to retirement.
- To accomplish this goal, Staff estimates that 7 additional Retirement Program Specialists are needed.

**Did Staff misunderstand the Board's directive?** 

2

## **Benefit Estimate Process - Timetables**

- Online = instantaneous 24/7 includes all payroll data transmitted biweekly
- Customer Service Review estimated final average salary (FAS) = 3 hours
  - Customer Service Specialist does a high level account review
    - Service credits, earnable/pensionable salary, service credit purchases
  - Review of MOU to determine paid time off credit (without verification of hours)
- Final Full FAS calculation = 7 hours





# Final Estimate: Full FAS calculation

Process	Minimum	Maximum	Average	Minutes
Part Acct Review	45	90	67.5	Minutes
Employment History	30	90	60	Minutes
MOU Review	20	45	32.5	Minutes
Time Sheet Review	15	80	47.5	Minutes
CAPS+ Verify Balances	30	30	30	Minutes
HC/AL Calcs	30	80	55	Minutes
FAS Workbook	45	90	67.5	Minutes
SharePoint Log	15	15	15	Minutes
Process in V3	45	45	45	Minutes
Total	<u>275</u>	<u>565</u>	420	Minutes
Total	4.6	9.4	7	Hours

Orange County Employees Retirement System

## **CERL System Comparison**

System	Retirements/year	RPS	Hours to process	Measuring Period	PTO Hours Reported: Manual/Automatic
OCERS	1000	6 (167 apps/yr each)	7	36 months	Manual
ACERA	460	4 (add 3-4 during peak season)(155 apps/yr each)	6	36 months	Automatic
CCCERA	300	3 (100 apps/yr each)	4	12 months	Automatic



## **CERL System Comparison**

## **Alameda**

- 6 hours
- Pension Administration System (PAS) is programmed to automatically cap the eligible Paid Time Off (PTO) hours on a biweekly basis.
- MOU review and PAS update done by ACERA staff.
- They use a spreadsheet to calculate the pension (4 factors) to verify PAS calculation.
- They do NOT verify Final Average Salary calculated by PAS.
- They do a peer review.

## **Contra Costa**

- 4 hours
- The employer reports the PTO hours on the transmittal file either when cashed out or at retirement as a separate line item distinguished from terminal pay.
- Majority of members have a 12 month measuring period.
- Most Employers have the same MOU provisions for cash outs.
- Manual calculation of FAS is done on a spreadsheet
- They do a peer review.

## **OCERS**

- 7 hours
- PTO hours are verified in the MOU as well as in payroll system.
- Most members have a 36 month measuring period.
- Most Employers have different MOU provisions for cash outs.
   One MOU can have multiple PTO scenarios.
- Manual calculation of FAS is done on a spreadsheet.
- Full QA review which consists of full replication calculation.

**Orange County Employees Retirement System** 

# PROS/CONS

## **Status Quo PROS**

- Full Final FAS calculation results in relatively minor impact, approximately:
  - General members = 6% with all holidays, 2.85% without holidays
  - Safety members = 7% with all holidays, 3.69% without holidays

## **Status Quo CONS**

- Members want final numbers prior to retirement.
- Members believe that the online estimate is "inaccurate".





# THINGS TO CONSIDER



## What's Next?

- April more widgets
- Automation initiatives may eventually eliminate manual processes.
- Having trained staff early will assist with the PAS implementation project, Master Repository Project (MRP), and other initiatives in the queue.
- Retirements and attrition will assist in leveling out staffing needs in future years.